




RTO Code:	40596	
RTO Name:	Australian Institute of Vocational Development (AIVD)	
Training Package/Release & Status:	RII Resources and Infrastructure Industry Training Package Release 9.0/Current/19 Oct 2022	
Qualification Code & Title/Release & Status:	RII30820 - Certificate III in Civil Construction Plant Operations Release 3.0/Current/23 March 2022	
Qualification Description:	<p>This qualification reflects the role of individuals working as skilled operators with civil construction plant, who apply a broad range of skills in varied work contexts, using some discretion and judgement and relevant theoretical knowledge. These individuals may provide theoretical advice and support a team.</p> <p>Licensing, legislative, regulatory or certification considerations</p> <p>Licensing, legislative and certification requirements that apply to this qualification can vary between states, territories, and industry sectors. Users must check requirements with relevant body before applying the qualification.</p>	
Packaging Rules:	<p>The following provides the packaging rules for this qualification, followed by the list of relevant units of competency.</p> <p>Total number of units = 20</p> <p>15 core units plus</p> <p>5 elective units, of which:</p> <ul style="list-style-type: none"> ▪ at least ONE (1) must be chosen from Group A ▪ at least TWO (2) must be chosen from Group B ▪ no more than TWO (2) may be chosen from Group C ▪ no more than ONE (1) may be chosen from elsewhere within this training package, or from another endorsed training package, or from an accredited course. <p>OR</p> <ul style="list-style-type: none"> ▪ at least TWO (2) must be chosen from Group A ▪ a further THREE (3) may be chosen from Group A, B, or C ▪ no more than ONE (1) may be chosen from elsewhere within this training package, or from another endorsed training package, or from an accredited course. <p>All elective units selected from outside this qualification must reflect current occupational and learning outcomes of this AQF qualification level.</p> <p>There are both licensed and non-licensed units of competency relating to high-risk work in the RII Resources and Infrastructure Industry Training Package. To be appointed under any statutory requirements in related roles, units of competency should be selected to meet the state/territory licensing requirements.</p>	



	There is a prerequisite to an imported unit listed in this qualification. Where a unit is imported as an elective care must be taken to ensure that the prerequisite specified is complied with.			
Prerequisites	There are no mandatory entry requirements for this qualification			
Units of Competency:	Unit Code	Unit Title	Nominal Hours	Unit Type
	RIIWHS201E	Work safely and follow WHS policies and procedures	20	Core
	RIICOM201E	Communicate in the workplace	20	Core
	RIISAM201E	Handle resources and infrastructure materials and safely dispose of non-toxic materials	16	Core
	RIIBEF201E	Plan and organise work	20	Core
	RIICCM201E	Carry out measurements and calculations	20	Core
	RIIRIS301E	Apply risk management processes	40	Core
	RIICCM203E	Read and interpret plans and specifications	40	Core
	RIICCM202E	Identify, locate, and protect underground services	30	Core
	RIISAM203E	Use hand and power tools	80	Core
	RIICCM205F	Carry out manual excavation	8	Core
	RIICCM208E	Carry out basic levelling	16	Core
	RIISAM204E	Operate small plant and equipment	20	Core
	RIICCM207E	Spread and compact materials manually	12	Core
	RIICCM206E	Support plant operations	8	Core
	RIIWMG203E	Drain and dewater civil construction sites	20	Core
	RIIMPO318F	Conduct civil construction skid steer loader operations	80	Elective
	RIIMPO321F	Conduct civil construction wheeled front end loader operations	160	Elective
	RIIMPO319E	Conduct backhoe/loader operations	200	Elective
	RIIMPO320F	Conduct civil construction excavator operations	200	Elective
RIIMPO323E	Conduct civil construction dozer operations	240	Elective	
Duration:	24 Weeks			
Delivery Location:	Delivery locations vary depending upon student's workplace.			
Delivery Mode:	Face-to-face Classroom and Practical Delivery			
Entry Requirements	AIVD has a formalised entry process which is mandatory for all students to determine their suitability and necessary support requirements prior to enrolment.			



Refer to the enrolment policies:

- **P-001.1 Enrolment Policy and Procedure - AIVD; and**
- **P- 017.1 Student Support Policy & Procedure - AIVD.**

The process occurs as per the following:

1. Suitability discussion

Prior to enrolment students meet with a training advisor who facilitates a suitability discussion and documents the outcome on the following form:

Refer to:

- **F-005.1 Student Application Form - AIVD**

The purpose of this discussion is to identify the potential students' career goals, past educational and workplace experience to determine if the chosen qualification is suitable including the mode of delivery, physical demands, and job/entry requirements such as police clearances.

2. Online Language, Literacy and Numeracy (LLN) assessment

If the qualification is determined suitable, students are required to undergo a Language, Literacy and Numeracy online assessment using the LLN Robot assessment tool.

The online LLN assessment component of LLN Robot is designed to identify any potential LLN issues for each student based on the qualification they are sitting and its AQF level.

The test provides an automated grading and reporting tool which provides instance feedback to the student and identifies any potential LLN areas that may be of a concern. It provides guidance where there may be minor LLN issues.

- The trainer and assessor should discuss the contents of the report if any LLN areas for concern issues are identified, and they may need to take steps to ensure that the LLN needs of the student are supported throughout their studies by implementing appropriate strategies.

Once AIVD has formally produced enough evidence to determine suitability and/or support strategies the enrolment process will occur. The Trainer and Assessor is also required to record appropriate support services on the Student Support Form.

Refer to:

- **F-013.1 Student Support Form**

Related policies and procedures:

- **P-017.1 Student Support Policy and Procedure – AIVD**



<p>Enrolment Application Process:</p>	<p>AIVD has a formalised entry process which is mandatory for all students to determine your suitability and any support requirements prior to enrolment. The process occurs as follows:</p> <p>Suitability Discussion</p> <p>Prior to enrolment, you will meet with a training advisor who will facilitate a suitability discussion. The purpose of this discussion is to identify your career goals, past educational and workplace experience to determine if the chosen qualification is suitable including the mode of delivery, physical demands, and job/entry requirements.</p> <p>Online Language, Literacy and Numeracy (LLN) Assessment</p> <p>If the qualification is determined suitable for you, you will be required to undergo a Language, Literacy and Numeracy online assessment using the LLN Robot assessment tool. This assessment will allow us to identify any areas where you might require additional support.</p> <p>The training advisor and/or your trainer and assessor will discuss the contents of your LLN report if any areas for concern issues are identified.</p>
<p>Recognition of Prior Learning:</p>	<p>Recognition of Prior Learning (RPL) is an assessment process that involves assessment of your relevant prior learning (including formal and informal learning). This process will determine whether you might be able to gain recognition for some or all of your qualification. AIVD will offer each student the opportunity to apply for RPL as part of the enrolment process. The RPL process includes:</p> <ul style="list-style-type: none">▪ A trainer and assessor will contact you to discuss your RPL application.▪ You will be provided an RPL assessment kit to guide you through the application.▪ Once you have submitted your RPL application, your assessor will review your submission.▪ Your assessor will conduct interviews with you to confirm evidence and may require you to demonstrate your skills to support your application.▪ A final determination will be made by your assessor, and feedback will be given about the outcomes. <p>Where RPL is granted for one or more unit of competency, your course duration will be amended accordingly, and course fees may also be adjusted as a result of the RPL outcome.</p> <p>Refer to: F-048.1.86 Statement of Fees RII30820 for a breakdown of fees.</p>
<p>Course Credit:</p>	<p>Course Credit is available to you where you have previously completed either a qualification or a unit/s of competency that are on AIVD's scope of registration. Where the qualification and/or unit/s of competency are equivalent, course credit can be applied to your enrolment. If you wish to apply for course credit you can do so by completing F-315.1 Course Credit Application Form and submitting to AIVD along with your supporting documentation.</p> <p>You will need to supply the following evidence for your course credit application:</p> <ul style="list-style-type: none">▪ Statement of Attainment▪ Transcript of Results▪ AQF certification documentation▪ Photo identification <p>Where Course Credit is granted for one or more unit/s of competency, your course duration will be amended accordingly, and course fees may also be adjusted as a result of the course credit outcome (where applicable).</p>



Student Support Services:	<p>If at any stage throughout your training you are having difficulties with any aspect of the course (this may include trainers, assessment or any personal issues that are affecting your ability to study) you are advised to speak with your trainer or AIVD staff directly. Examples of support services offered at AIVD include, although not limited to:</p> <ul style="list-style-type: none">▪ One on one or group coaching▪ Modification to the delivery and assessment▪ Modification of materials and/or resources▪ Deferral of the course to allow for foundation skills training
Training Delivery:	<p>This qualification is designed to be delivered using a face-to-face delivery mode where the trainer will focus on delivering new information whilst applying adult learning principles such as repetition, active involvement, and feedback, assisting learners understand and retain the course content. Time is also allocated for self-paced study, research, and supervised learning activities in a practical setting to assist the student apply what they have learnt in the workplace context and reinforce content in a pragmatic manner.</p>
Assessment:	<p>Assessment will be conducted individually, and you will be provided with an Assessment Guide for each unit of competency which includes:</p> <ul style="list-style-type: none">▪ A full description of all assessment tasks for the unit of competency▪ Assessment instructions for each unit of competency▪ Assessment resources for each unit of competency▪ Details about when assessment will occur.▪ Details about assessment submission <p>There are a variety of assessment methods used for this qualification including:</p> <ul style="list-style-type: none">▪ Knowledge based assessments.▪ Practical demonstration/observations▪ Case Studies▪ Projects▪ Portfolio of Evidence▪ Third-Party Reports <p>Assessments will be conducted in class and in some cases, you will be required to complete some assessment tasks as homework – typically this is not expected to exceed 2 hours per week.</p> <p>Submission, Feedback and Re-Assessment</p> <p>You will be required to must submit each assessment in the required timeframe. Each assessment task will be marked as Satisfactory or Not Yet Satisfactory and once all tasks have been successfully completed the unit will be marked competent. Where an assessment task is marked Not Yet Satisfactory, you will be given the opportunity to re-submit/re-attempt the task.</p> <p>If you exhaust all of your assessment attempts, you will be required to re-enrol in the unit and participate in further training and whole undertake the assessment again. You will receive detailed feedback for each task in either written or verbal form from your assessor.</p>



<p>Practical Placement Requirements:</p>	<p>There is no mandatory practical placement for this qualification.</p>
<p>Registered Training Organisation (RTO) Obligations:</p>	<p>By accepting your enrolment into a course, AIVD has taken on obligations to you as a student. These obligations include:</p> <ul style="list-style-type: none"> ▪ Undertaking a thorough course entry process to determine your suitability for your selected course, and the suitability of the course for you. ▪ Develop a training plan for you which details the journey you will take through your studies. ▪ Ensure that any workplace arrangement, such as an apprenticeship or traineeship, is organised and monitored. ▪ Monitor your progress through the course and implement support strategies where necessary. ▪ Keep you informed of any changes in legislation, AIVD policy, or any other change which would affect your enrolment in, and progression through your course. ▪ Maintain thorough records of your training and assessment and provide you with access to those records when you request it. ▪ Issue a Certificate or Statement of Attainment if you have been assessed as competent in one or more units of competency from a training package or accredited course. ▪ Provide you with access to fair and just administrative processes including complaints, appeals, refunds and support requests.
<p>Learner Responsibilities:</p>	<p>As a student, you are entering into an agreement with AIVD and will be asked to agree to meet certain responsibilities as outlined in the F-005.1 Student Application Form. The Code of Conduct outlines your responsibilities as follows:</p> <ul style="list-style-type: none"> ▪ Follow AIVD policies and procedures as outlined in enrolment and the Student Information Guide. ▪ Communicate effectively with all AIVD staff and/or other relevant stakeholder whether verbal or in writing. ▪ Take responsibility of own learning by participating, setting goals, making decisions, apply feedback and evaluating own performance. ▪ Attend all scheduled training sessions and notify the trainer / branch before the scheduled start time, if unable due to sickness or any other appropriate reason. ▪ Ensure all behaviour, actions and practices support the trainer in delivering the training whether one to one or in a group setting. ▪ Respond to any reasonable instruction from a member of Staff ▪ Refrain from any form of discrimination, bullying or harassment. ▪ Contribute positively to all modes of training and refrain from disruptive behaviour. ▪ Produce necessary forms of identification to AIVD when required. ▪ Complete all necessary paperwork accurately within the specified timeframe.



	<ul style="list-style-type: none"> ▪ Treat fellow Students, AIVD Staff, host employers and/or AIVD staff with respect, honesty, dignity, and sensitivity at all times. ▪ Do not endanger or potentially endanger the safety, health and well-being of others unintentionally or deliberately by breaching AIVD’s policies and procedures. ▪ Raise any issues, concerns and/or breaches of the Code with AIVD in a timely manner avoiding any form of escalation. ▪ Respect the privacy and confidentiality of AIVD, staff and students in the collection of any business or personal information. ▪ Care for the property of students, staff, and the property of AIVD or host employer. ▪ Conduct myself in a professional manner at all time (including hygiene, neat and clean attire). ▪ Not attend class under the influence of alcohol and/or illegal drugs or legal drugs that might impair my ability to safely participate in the training / assessment, including the use of equipment / machinery. ▪ Ensure that all communication devices are switched off or put on ‘silent’ during class times. ▪ Refrain from taking / making phone calls or text messages during class time except in extenuating circumstances that have been approved in advance with the Trainer. ▪ Only submit work that is original and not plagiarised. ▪ Refrain from any form of bribery and/or cheating during assessments to achieve a positive outcome.
<p>Complaints and Appeals:</p>	<p>AIVD has a process to manage complaints and appeals involving the conduct of:</p> <ul style="list-style-type: none"> ▪ AIVD, its trainers, assessors, or other staff ▪ A third-party providing services on AIVD’s behalf, its trainers, assessors or other staff. ▪ A learner of AIVD <p>A complaint is a grievance regarding something or someone that you feel has broken the rules, or which has unfairly affected your experience during your studies. An appeal is a request to review an assessment decision which has been made.</p> <p>If you wish to make a complaint or appeal, you can do so by emailing us at: complaints@aivd.com.au using our F-116.1 Complaints Form or F-102.1 Appeals Form</p> <p>For more information, refer to P-006.1 Complaints and Appeals Policy and Procedure on our website: www.aivd.com.au.</p>
<p>Fees, Charges and Refunds:</p>	<p>To ensure that you are protected as a consumer, you will be provided with all relevant fee information which will include:</p> <ol style="list-style-type: none"> 1. The fee amount which you will be required to pay for your course. 2. The payment terms on which you will pay those fees, including the timing of your required payments. 3. Your rights as a consumer in Australia 4. Your right to attain a refund in certain circumstances, such as when AIVD cannot deliver your course for any reason.



	<p>In some cases, your employer or another party may pay fees on your behalf. When this occurs, it will be made clear to both you and your employer of who will be paying and what amount. Additionally, AIVD takes action to protect your fees, and protection exists to ensure that you can enrol with confidence. The principal protection which is provided to you is a pre-paid fee limit - AIVD will never require you to pay more than \$1,500 in advance and will never allow your advance payment balance to rise above \$1,500.</p> <p>Refunds</p> <p>AIVD has a clear and well enforced refund policy in place, so you can pay your fees fully informed as to the circumstances in which you would be entitled to a refund, and how much of a refund you would receive.</p> <p>To access the P-033.1 Fees, Charges and Refunds Policy and Procedure, and the associated forms required to apply for a refund, please visit the AIVD website: www.aivd.com.au.</p>
<p>AQF Certification:</p>	<p>Issuance of Qualifications</p> <p>AIVD will issue you an AQF certification in a timely manner for nationally recognised qualifications and record of results to each student who has meet the requirements of that qualification, any outstanding fees have been paid and a valid USI has been provided within 30 calendar days.</p> <p>Issuance of Statements of Attainment</p> <p>If you complete one or more units of competency but not an entire qualification, you will be issued with a statement of attainment for the units of competency you have completed. Statements of attainment are issued for partial completion providing there are no outstanding fees and AIVD has been provided with a valid USI. Statements of Attainment are also issued within 30 calendar days.</p> <p>Replacement AQF Certification</p> <p>If you lose your qualification, record of results or statement of attainment you can request a replacement by emailing: studentsupportvic@aivd.com.au Replacement AQF certification requests attract an additional fee of \$85 and you will be asked to submit a F-316.1 Student Release Form as part of your request.</p>



Privacy and Personal Information:	Your Privacy and Personal Information AIVD takes the privacy of your personal information extremely seriously and has a clear and well enforced privacy policy in place. This means that you can provide your personal information, which is required for enrolment, with the knowledge that it will be kept securely and confidentially. AIVD's privacy policy is fully compliant with the Privacy Act 1988 and the Australian Privacy Principles and is publicly available. To access the P-039.1 Privacy and Personal Information Policy & Procedure please visit the RTO website. www.aivd.com.au .
Pathways:	Students who complete this qualification may continue their studies in the other qualifications at a higher AQF level such as a Certificate IV in Civil Construction specialising in operations, supervision, or design such as: RII40720 – Certificate IV in Civil Construction The qualification has core and elective units of competency that cover the skills for the following TWO (2) specialisations: Specialisation 1 – Supervision Specialisation 2 – Operations <ul style="list-style-type: none">▪ The core and elective unit requirements of ONE (1) specialisation must be met for this qualification to be awarded.
Contact Information:	Upper Level / Suite 218, 8 – 34 Gladstone Park Drive Gladstone Park, VIC 3043 PO Box 2055, Gladstone Park, VIC 3043 03 9310 5980 info@aivd.com.au