RTO Code:	40596	
RTO Name:	Integracom VIC trading as: Australian Institute of Vocational Development (AIVD)	NATIONALLY RECOGNISED TRAINING
Training Package/Release & Status:	CHC – Community Services Training Package Release 9.3 Current 1 July 2023	
Qualification Code & Title/Release & Status:	CHC30121 - Certificate III in Early Childhood Education and Care Release 1 Current 20 July 2021	
Qualification	This qualification reflects the role of educators in early childhood education and car regulated children's education and care services in Australia. They support children development in the context of an approved learning framework. Educators use a radeveloped skills and knowledge using discretion and judgment when carrying out the context of established policies and procedures. They may work independently or unothers, though in some contexts that guidance may not be on-site. Early childhood educators work in long day care centres, family day care, pre-school To achieve this qualification, the individual must have completed a total of least 16	's wellbeing, and ange of well-heir work in the nder the guidance of ols, or kindergartens.
Description:	regulated children's education and care service in Australia as detailed in the Asses of units of competency. The total number of hours may be applied collectively acro competency that include the requirement for workplace hours.	ss all units of
	No occupational licensing, certification or specific legislative requirements apply to the time of publication.	this qualification at
	Under the Education and Care Services National Law (2011) the Australian Children Care Quality Authority (ACECQA) publishes lists of approved early childhood educat qualifications and information regarding regulatory requirements here:	

	Unit Code	Unit Title	Nominal Hours	Unit Type
	HLTWHS001	Participate in workplace health and safety	20	Core
	CHCECE055	Meet legal and ethical obligations in children's education and care	60	Core
	CHCECE034	Use an approved learning framework to guide practice	80	Core
	CHCDIV001	Work with diverse people	40	Elective
	CHCECE054	Encourage understanding of Aboriginal and/or Torres Strait Islander peoples' cultures	55	Core
	CHCECE030	Support inclusion and diversity	63	Core
	CHCECE038	Observe children to inform practice	40	Core
Units of	CHCPRT001	Identify and respond to children and young people at risk	40	Core
Competency:	CHCECE056	Work effectively in children's education and care	65	Core
	CHCECE031	Support children's health, safety, and wellbeing	160	Core
	HLTFSE001	Follow basic food safety practices	30	Elective
	HLTAID012	Provide First Aid in an education and care setting	22	Core
	CHCECE037	Support children to connect with the natural environment	50	Core
	CHCECE032	Nurture babies and toddlers	108	Core
	CHCECE033	Develop positive and respectful relationships with children	100	Core
	CHCECE036	Provide experiences to support children's play and learning	75	Core
	CHCECE035	Support the holistic learning and development of children	100	Core
Duration:	This qualification is regulated childcare	s delivered over 39 weeks including 160 hours e facility.	of practical place	ement in a
Delivery Location:	•	nine Market Place, Hampshire Road, Sunshine ment sites will vary based on the student's sel		employer.
Delivery Mode:	Face-to-face Classi	room Delivery		



	There are no formal entry requirements for this qualification however Australian Institute of Vocational Development (AIVD) requires students to meet the following criteria: Must have, or be willing to apply for, a Working with Children's Check Undertake a Language, Literacy and Numeracy (LLN) assessment. The purpose of the LLN assessment is to determine that your LLN skills are at a level that will give
Entry Requirements	you every opportunity to successfully progress through and complete this qualification. The LLN assessment will be conducted online and requires at least a basic level of computer
	literacy to complete. Our staff will be able to guide you in terms of access to the system however they are NOT permitted to assist in the completion of the assessment. Where it is determined that you require additional support, a student support plan will be implemented to support your through your studies.
	AIVD has a formalised entry process which is mandatory for all students to determine your suitability and any support requirements prior to enrolment. The process occurs as follows:
	Suitability Discussion
Enrolment	Prior to enrolment, you will meet with a training advisor who will facilitate a suitability discussion. The purpose of this discussion is to identify your career goals, past educational and workplace experience to determine if the chosen qualification is suitable including the mode of delivery, physical demands and job/entry requirements.
Application	Online Language, Literacy and Numeracy (LLN) Assessment
Process:	If the qualification is determined suitable for you, you will be required to undergo a Language, Literacy and Numeracy online assessment using the LLN Robot assessment tool. This assessment will allow us to identify any areas where you might require additional support.
	The training advisor and/or your trainer and assessor will discuss the contents of your LLN report if any areas for concern issues are identified.
	NB: You will also be required to provide a working with children's check prior to undertaking any training in the workplace / work placement.
	Recognition of Prior Learning (RPL) is an assessment process that involves assessment of your relevant prior learning (including formal and informal learning). This process will determine whether you might be able to gain recognition for some or all of your qualification. AIVD will offer each student the opportunity to apply for RPL as part of the enrolment process. The RPL process includes:
	A trainer and assessor will contact you to discuss your RPL application.
Recognition of Prior Learning:	 You will be provided an RPL assessment kit to guide you through the application. Once you have submitted your RPL application, your assessor will review your submission. Your assessor will conduct interviews with you to confirm evidence and may require you to demonstrate your skills to support your application.
	 A final determination will be made by your assessor and feedback will be given about the outcomes.
	Where RPL is granted for one or more unit of competency, your course duration will be amended

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Refer to: F-048.1.25 Statement of Fees CHC30121 for a breakdown of fees.

accordingly, and course fees may also be adjusted as a result of the RPL outcome.

Course Credit:	Course Credit is available to you where you have previously completed either a qualification or a unit/s of competency that are on AIVD's scope of registration. Where the qualification and/or unit/s of competency are equivalent, course credit can be applied to your enrolment. If you wish to apply for course credit you can do so by completing F-315.1 Course Credit Application Form and submitting to AIVD along with your supporting documentation. You will need to supply the following evidence for your course credit application: Statement of Attainment Transcript of Results AQF certification documentation Photo identification Where Course Credit is granted for one or more unit/s of competency, your course duration will be amended accordingly, and course fees may also be adjusted as a result of the course credit outcome (where applicable).
Student Support Services:	If at any stage throughout your training you are having difficulties with any aspect of the course (this may include trainers, assessment or any personal issues that are affecting your ability to study) you are advised to speak with your trainer or AIVD staff directly. Examples of support services offered at AIVD include, although not limited to: One on one or group coaching Modification to the delivery and assessment Modification of materials and/or resources Deferment of the course to allow for foundation skills training
Training Delivery:	This qualification is designed to be delivered using a face-to-face delivery mode in a classroom environment.
Assessment:	Assessment will be conducted individually, and you will be provided with an Assessment Guide for each unit of competency which includes: A full description of all assessment tasks for the unit of competency Assessment instructions for each unit of competency Assessment resources for each unit of competency Details about when assessment will occur Details about assessment submission There are a variety of assessment methods used for this qualification including: Knowledge based assessments Practical demonstration/observations Case Studies Projects Portfolio of Evidence Third-Party Reports Assessments will be conducted in class and in some cases, you will be required to complete some assessment tasks as homework – typically this is not expected to exceed 2 hours per week.

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Submission, Feedback and Re-Assessment

You will be required to must submit each assessment in the required timeframe. Each assessment task will be marked as Satisfactory or Not Yet Satisfactory and once all tasks have been successfully completed the unit will be marked competent. Where an assessment task is marked Not Yet Satisfactory, you will be given the opportunity to re-submit/re-attempt the task.

If you exhaust all of your assessment attempts, you will be required to re-enrol in the unit and participate in further training and whole undertake the assessment again. You will receive detailed feedback for each task in either written or verbal form from your assessor.

The aim of implementing a practical placement is to allow students the opportunity to apply their skills and knowledge in regulated child education service being able to learn and communicate with experienced workers, practice skills in real life situations and a variety of context and having access to real children from babies to toddlers, clients, and technology.

For this qualification **160 hours** of practical placement for the following units is mandatory:

- CHCECE031 Support children's health, safety, and wellbeing
- CHCECE032 Nurture babies and toddlers
- CHCECE033 Develop positive and respectful relationships with children
- CHCECE036 Provide experiences to support children's play and learning
- CHCECE035 Support the holistic learning and development of children

Practical Placement Requirements:

Students are generally required to work closely with AIVD to arrange their practical placement. AIVD will support the student when required. . In addition, there are a number of checks required to undertake practical placement which are listed below:

Working with Children's Check

- Volunteer (No fee)
- Workers \$123.20

Vaccination Status – proof of up-todate vaccination status is required

For further fee information, refer to F-048.1.25 Statement of Fees CHC30121.

For further information about practical placement, you can also refer to our **P-029.1 Practical Placement Policy and Procedure.**

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	By accepting your enrolment into a course, AIVD has taken on obligations to you as a student. These obligations include:
Registered Training Organisation (RTO) Obligations:	 Undertaking a thorough course entry process to determine your suitability for your selected course, and the suitability of the course for you.
	 Develop a training plan for you which details the journey you will take through your studies. Ensure that any workplace arrangement, such as an apprenticeship or traineeship, is organised and monitored. Monitor your progress through the course and implement support strategies where necessary.
	 Keep you informed of any changes in legislation, AIVD policy, or any other change which would affect your enrolment in, and progression through your course. Maintain thorough records of your training and assessment, and provide you with access to those records when you request it
	 Issue a Certificate or Statement of Attainment if you have been assessed as competent in one or more units of competency from a training package or accredited course. Provide you with access to fair and just administrative processes including complaints, appeals, refunds and support requests.
	As a student, you are entering into an agreement with AIVD and will be asked to agree to meet certain responsibilities as outlined in the F-011.1 Code of Conduct for Students . The Code of Conduct outlines your responsibilities as follows:
	 Follow AIVD policies and procedures as outlined in enrolment and the Student Information Guide.
	 Communicate effectively with all AIVD staff and/or other relevant stakeholder whether verbal or in writing.
	 Take responsibility of own learning by participating, setting goals, making decisions, apply feedback and evaluating own performance.
Learner	 Attend all scheduled training sessions and notify the trainer / branch before the scheduled start time, if unable due to sickness or any other appropriate reason.
Responsibilities:	 Ensure all behaviour, actions and practices support the trainer in delivering the training whether one to one or in a group setting.
	 Respond to any reasonable instruction from a member of Staff
	 Refrain from any form of discrimination, bullying or harassment.
	 Contribute positively to all modes of training and refrain from disruptive behaviour.
	 Produce necessary forms of identification to AIVD when required.
	 Complete all necessary paperwork accurately within the specified timeframe.
	 Treat fellow Students, AIVD Staff, host employers and/or AIVD staff with respect, honesty, dignity and sensitivity at all times.
	 Do not endanger or potentially endanger the safety, health and well-being of others unintentionally or deliberately by breaching AIVD's policies and procedures.

	 Raise any issues, concerns and/or breaches of the Code with AIVD in a timely manner avoiding any form of escalation.
	 Respect the privacy and confidentiality of AIVD, staff and students in the collection of any business or personal information.
	 Care for the property of students, staff and the property of AIVD or host employer.
	 Conduct myself in a professional manner at all time (including hygiene, neat and clean attire).
	 Not attend class under the influence of alcohol and/or illegal drugs or legal drugs that might impair my ability to safely participate in the training / assessment, including the use of equipment / machinery.
	 Ensure that all communication devices are switched off or put on 'silent' during class times.
	 Refrain from taking / making phone calls or text messages during class time except in extenuating circumstances that have been approved in advance with the Trainer.
	 Only submit work that is original and not plagiarised.
	 Refrain from any form of bribery and/or cheating during assessments to achieve a positive outcome.
	AIVD has a process to manage complaints and appeals involving the conduct of:
	AIVD, its trainers, assessors, or other staff
	 A third-party providing services on AIVD's behalf, its trainers, assessors or other staff A learner of AIVD
Complaints and Appeals:	A complaint is a grievance regarding something or someone that you feel has broken the rules, or which has unfairly affected your experience during your studies. An appeal is a request to review an assessment decision which has been made.
	If you wish to make a complaint or appeal, you can do so by emailing us at: vic.admin.team@aivd.com.au using our F-116.1 Complaints Form or F-102.1 Appeals Form
	For more information, refer to P-006.1 Complaints and Appeals Policy and Procedure on our website: www.aivd.com.au .

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To ensure that you are protected as a consumer, you will be provided with all relevant fee information which will include:

- **1.** The fee amount which you will be required to pay for your course.
- **2.** The payment terms on which you will pay those fees, including the timing of your required payments.
- 3. Your rights as a consumer in Australia
- **4.** Your right to attain a refund in certain circumstances, such as when AIVD cannot deliver your course for any reason.

Fees, Charges and Refunds:

In some cases, your employer or another party may pay fees on your behalf. When this occurs, it will be made clear to both you and your employer of who will be paying and what amount.

Additionally, AIVD takes action to protect your fees and protection exists to ensure that you can enrol with confidence. The principal protection which is provided to you is a pre-paid fee limit - AIVD will never require you to pay more than \$1,500 in advance and will never allow your advance payment balance to rise above \$1,500.

Refunds

AIVD has a clear and well enforced refund policy in place, so you can pay your fees fully informed as to the circumstances in which you would be entitled to a refund, and how much of a refund you would receive.

To access the **P-033.1 Fees, Charges and Refunds Policy and Procedure**, and the associated forms required to apply for a refund, please visit the AIVD website: www.aivd.com.au.

Issuance of Qualifications

AIVD will issue you an AQF certification in a timely manner for nationally recognised qualifications and record of results to each student who has meet the requirements of that qualification, any outstanding fees have been paid and a valid USI has been provided within 30 calendar days.

Issuance of Statements of Attainment

AQF Certification:

If you complete one or more units of competency but not an entire qualification, you will be issued with a statement of attainment for the units of competency you have completed. Statements of attainment are issued for partial completion providing there are no outstanding fees and AIVD has been provided with a valid USI. Statements of Attainment are also issued within 30 calendar days.

Replacement AQF Certification

If you lose your qualification, record of results or statement of attainment you can request a replacement by emailing: vic.admin.team@aivd.com.au Replacement AQF certification requests attract an additional fee of \$85 and you will be asked to submit a **F-316.1 Student Release Form** as part of your request.

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	Your Privacy and Personal Information
Privacy and Personal Information:	AIVD takes the privacy of your personal information extremely seriously and has a clear and well enforced privacy policy in place. This means that you can provide your personal information, which is required for enrolment, with the knowledge that it will be kept securely and confidentially. AIVD's privacy policy is fully compliant with the Privacy Act 1988 and the Australian Privacy Principles and is publicly available. To access the P-039.1 Privacy and Personal Information Policy & Procedure please visit the RTO website: www.aivd.com.au .
Pathways:	Students who successfully complete this qualification may wish to continue their studies by enrolling into: CHC50121 Diploma of Early Childhood Education and Care.
Contact Information:	Upper Level, Suite 218, 8- 34 Gladstone Park Drive Gladstone Park, VIC 3043 PO Box 2055, Gladstone Park, VIC 3043 03 9310 5980 vic.admin.team@aivd.com.au